



INSIGHT Administrative Services Program

InFlow Technology—SolidWorks Certified Services Provider

At InFlow Technology, we understand that it can be difficult to manage and grow your SOLIDWORKS and PDM environment. Everything from editing CAD templates to annual CAD/PDM upgrades to PDM Workflow changes are time consuming and generally reserved to engineers or IT staff who are already working long hours. InFlow Technology can take on those SOLIDWORKS CAD/PDM administrative tasks with our INSIGHT Program. A INSIGHT team member will be assigned to your company and we will focus on the administrative jobs while you focus on your core business.

When you sign up for INSIGHT Administrative Services, you see these benefits:

Improved Support Access

Your users will have direct access to our InFlow team for troubleshooting SOLIDWORKS and PDM issues. An INSIGHT team member will be assigned to your company for consistent support. Your INSIGHT team member will perform a baseline audit and recommend improvements to hardware and software configuration.

Increased ROI with regular INSIGHT Administrative Group Sessions

Your InFlow Technology INSIGHT administrator will regularly visit your facility to discuss new features and functions to make sure your users are getting the most from the tools. In addition, your INSIGHT team member can update your SOLIDWORKS and PDM configuration to improve functionality and performance.

Improved reliability with frequent Health Checkups

Your InFlow Technology INSIGHT team member will check on your PDM server regularly to make sure your system is performing well. Using proprietary InFlow tools, our team can automatically receive alerts so we can react quickly to issues, before they become more system-wide problems. We can even monitor PDM usage trends to provide training recommendations for the users or suggest IT infrastructure changes.

Reduced risk by Annual Upgrades

Your InFlow Technology INSIGHT team member can perform upgrades to your SOLIDWORKS and PDM system. In addition, your InFlow administrator will implement a test server and build a plan for testing the new software versions prior to launch.



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Predictable Costs

With an annual contract, you can be sure that there will be no surprises when it comes to costs. If you need help, whether with configuration changes, upgrades, or installation, our INSIGHT team member is available.

The INSIGHT Menu

The INSIGHT Program can be tailored to fit your company needs. Choose one or all of the INSIGHT Program options from the program menu.

SOLIDWORKS PDM Professional or Standard

- ◆ PDM Version Upgrades
- ◆ PDM Test Server setup
- ◆ PDM Server Health Checks
- ◆ PDM Onsite User Meetings
- ◆ PDM Client Installations
- ◆ PDM Configuration Changes

SOLIDWORKS Design Tools

- ◆ SOLIDWORKS Version and Service Pack Upgrades
- ◆ SOLIDWORKS Administration Images
- ◆ Onsite SOLIDWORKS User Meetings
- ◆ SOLIDWORKS Client Installations
- ◆ SOLIDWORKS Standardization

About InFlow Technology

For 15 years, InFlow Technology has been implementing PDM/PLM software solutions. As a leading ENOVIA and SolidWorks PDM implementer, InFlow supports over 5000 PDM/PLM users located around the globe.



INFLOW

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