

# SOLIDWORKS SUBSCRIPTION SERVICE PROGRAM

## ENHANCE YOUR INVESTMENT FOR INNOVATION



The SOLIDWORKS® Subscription Service Program gives you immediate access to new SOLIDWORKS releases and upgrades, live technical support, extensive online resources, and enhancement request privileges, helping you stay current and competitive and improve Return on Investment (ROI).

### Why subscribe?

Every year, SOLIDWORKS adds new features and enhances the user experience to help you design best-in-class products and communicate efficiently with manufacturers and suppliers.

Boost your design process and support your team with resources to help them work faster and smarter to transform your product development into business success.

Support, upgrades, new versions, special releases, add-on features, webcasts, training—all designed exclusively for SOLIDWORKS Subscription Service customers—help improve your performance and productivity with an intuitive 3D design experience that can save you time and money.

### SOLIDWORKS Subscription Service Program provides:

- Automatic upgrades for your licensed SOLIDWORKS software
- Live technical support from your local authorized Value-Added Reseller (VAR)
- Software enhancements designed for Subscription Service members
- Access to privileged content on My.SolidWorks.com—your one place for all things SOLIDWORKS
- Access to the SOLIDWORKS Customer Portal—your online destination from purchase through installation and upgrade

**LOCAL TECHNICAL SUPPORT** – Access live technical support from your local, certified SOLIDWORKS VAR, including telephone assistance with product features, commands, installation, and troubleshooting for prior and current releases of SOLIDWORKS software. This policy helps minimize production delays and eases your transition to the latest release. Nearly 400 SOLIDWORKS VARs support customers in 71 countries, delivering high levels of service.

**NEW SOFTWARE RELEASES** – Receive the latest SOLIDWORKS software to help improve your performance and productivity. Leverage innovative tools and leading-edge techniques to create designs faster and more accurately.

**SOFTWARE UPGRADES** – Stay current with SOLIDWORKS upgrades and Service Packs that address important issues reported by the SOLIDWORKS Community, as well as additional functionality and supported file formats.

**SOLIDWORKS VISUALIZE** – For every SOLIDWORKS Professional and Premium license on active subscription, SOLIDWORKS Visualize Standard is included. SOLIDWORKS Visualize is the fastest and easiest way to create photo-quality images for anyone who needs to take "photos" of their 3D data. This standalone Visualize seat can be given to anyone in your company and does not require SOLIDWORKS CAD to be installed on the same machine. This means that 3D modeling and 3D visualization can happen in parallel.

**CSWP AND CSWA EXAMS** – The CSWP (Certified SOLIDWORKS Professional) and CSWA (Certified SOLIDWORKS Associate) exams validate user proficiency and help managers highlight areas for training. Build your team's skills and professional development to advance their careers and improve productivity. Subscription Service customers can take up to two core exams and two advanced exams per year for every seat of SOLIDWORKS for free to help sharpen their engineering team's skills in SOLIDWORKS.

**THE SOLIDWORKS CUSTOMER PORTAL** – Gain full access to an easy-to-search repository of in-depth information and resources, with support in multiple languages, to help improve productivity.

### Service Requests (SRs) and Software Performance Reports (SPRs)

Submit incident reports of software issues to Technical Support or our development team. View status with tracking numbers and monitor issue resolution in documented Service Packs.

### Enhancement Requests

Influence the development of SOLIDWORKS and provide your feedback on what we can do to improve our software. Ninety percent of new enhancements come from customer suggestions. We add enhancements and functionality to address new trends and provide you with the tools you need most.

### Customer Experience Programs

Share your opinions and preview SOLIDWORKS beta versions and upcoming SOLIDWORKS Early Visibility (EV) Service Packs.

**MY.SOLIDWORKS.COM** – Your one place for all things SOLIDWORKS. MySolidWorks makes you more productive by connecting you with relevant SOLIDWORKS content and services all in one location—anytime, anywhere, and on any device. Talk to your reseller today about the added features and value with MySolidWorks Standard and Professional—available for Subscription Services users only.

### MySolidWorks Training

Learn SOLIDWORKS on your own schedule, at your own pace—anytime, anywhere, and on any device. Subscription Service customers can get access to over 400 training videos.

### Knowledge Base

Access the powerful search engine that explores an extensive library of technical data, such as solutions, help topics, tech tips, and best practices. Access our resource library, from webcasts and tech tips to administrative guides and technical presentations.

### Discussion Forums

Connect with the SOLIDWORKS Community of users in a broad range of discussion topics on virtually all facets of SOLIDWORKS.

### SOLIDWORKS PRODUCT DEVELOPMENT SOLUTIONS

SOLIDWORKS software provides users with an intuitive 3D development environment that helps maximize the productivity of your design and engineering resources to create better products faster and more cost-effectively. See the full range of SOLIDWORKS software for design, simulation, technical communication, and data management at [www.solidworks.com/solutions](http://www.solidworks.com/solutions).

### LEARN MORE

To learn more about SOLIDWORKS Subscription Service Program, visit [www.solidworks.com/subscription](http://www.solidworks.com/subscription).

### Contact Us

[www.cati.com](http://www.cati.com) | 888-308-2284



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Dassault Systèmes, the 3DEXPERIENCE® Company, provides business and people with virtual universes to imagine sustainable innovations. Its world-leading solutions transform the way products are designed, produced, and supported. Dassault Systèmes' collaborative solutions foster social innovation, expanding possibilities for the virtual world to improve the real world. The group brings value to over 220,000 customers of all sizes in all industries in more than 140 countries. For more information, visit [www.3ds.com](http://www.3ds.com).



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**Americas**  
Dassault Systèmes  
175 Wyman Street  
Waltham, Massachusetts  
02451-1223  
USA

**Europe/Middle East/Africa**  
Dassault Systèmes  
10, rue Marcel Dassault  
CS 40501  
78946 Vélizy-Villacoublay Cedex  
France

**Asia-Pacific**  
Dassault Systèmes K.K.  
ThinkPark Tower  
2-1-1 Osaki, Shinagawa-ku,  
Tokyo 141-6020  
Japan

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